



Lan Dao, DDS & Jane Refela, DDS  
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**PATIENT INFORMATION**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_  
Preferred Name: \_\_\_\_\_ Patient Is: Policy Holder  Yes  No  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_  
Preferred to call: (please circle) Home Cell Work **Ok to Text?**  Yes  No Best time to call: \_\_\_\_\_ AM PM  
Birth Date: \_\_\_\_\_ Sex:  Male  Female Marital Status:  Single  Married  Other  
Social Security: \_\_\_\_\_ Email: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_  
How did you hear about our office? Yelp Facebook Website Other: \_\_\_\_\_

**Responsible Party or Policy Holder (don't fill this out if you're the patient)**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_  
Birth Date: \_\_\_\_\_ Social Security: \_\_\_\_\_ Relationship to this patient: \_\_\_\_\_

**Dental History Questionnaires**

Please answer each question by circling Yes or No

- Would you like to straighten your teeth? \_\_\_\_\_ Yes No
- Do you have a specific dental problem or complaint? Describe: \_\_\_\_\_ Yes No
- Do you have dental examinations on a routine basis? If Yes, When was your last visit? \_\_\_\_\_ Yes No
- Do you think you have cavities or gum disease? \_\_\_\_\_ Yes No
- Do you brush and floss on a routine basis? How often? \_\_\_\_\_ Yes No
- Do your gums ever bleed? Describe: \_\_\_\_\_ Yes No
- Do you like your smile? Why? \_\_\_\_\_ Yes No
- Do you want to keep your remaining teeth? \_\_\_\_\_ Yes No
- Do you ever have clicking, popping or discomfort in the jaw joint? Do you clench or grind? \_\_\_\_\_ Yes No
- Have your past experiences in a dental office been positive? \_\_\_\_\_ Yes No

I CERTIFY THAT THE ABOVE INFORMATION IS COMPLETE AND ACCURATE

Signature of Patient, Parent, or Guardian: \_\_\_\_\_ Relationship: \_\_\_\_\_ Date: \_\_\_\_\_



## HEALTH HISTORY

PATIENT NAME \_\_\_\_\_

**Please answer each question by checking the appropriate box or circling Yes or No**

- Are you under a physician's care now? If Yes, please explain: \_\_\_\_\_ Yes No
- Have you ever been hospitalized or had a major operation? If Yes, please explain: \_\_\_\_\_ Yes No
- Have you ever had a serious head or neck injury? If Yes, please explain: \_\_\_\_\_ Yes No
- Are you taking any medications, pills, or drugs? If Yes, please explain: \_\_\_\_\_ Yes No
- Are you taking or scheduled to begin taking either of the medications alendronate (Fosamax) or risendronate (Actonel) for osteoporosis or Paget's disease? \_\_\_\_\_ Yes No
- Have you had an orthopedic total joint (hip, knee, elbow, finger) replacement? \_\_\_\_\_ Yes No
- Do you use tobacco? \_\_\_\_\_ Yes No
- Do you use any recreational drugs (e.g., Marijuana, Cocaine) or controlled substances? \_\_\_\_\_ Yes No
- Do you wear a cardiac pacemaker, or have you had heart surgery? If Yes, please explain: \_\_\_\_\_ Yes No
- Are you allergic to any of the following: Penicillin, sulfa, codeine, aspirin, Latex? If Yes, please list: \_\_\_\_\_ Yes No

Female: Are you \_\_\_\_\_  
 Pregnant/Trying to get pregnant?  Yes  No If Yes, how many months? \_\_\_\_\_ Taking birth control pills?  Yes  No

Do you have, or have you had any of the following? \_\_\_\_\_

	Yes	No		Yes	No		Yes	No		Yes	No
AIDS/HIV Positive	<input type="checkbox"/>	<input type="checkbox"/>	Cortisone Medicine	<input type="checkbox"/>	<input type="checkbox"/>	Hepatitis A	<input type="checkbox"/>	<input type="checkbox"/>	Renal Dialysis	<input type="checkbox"/>	<input type="checkbox"/>
Alzheimer's Disease	<input type="checkbox"/>	<input type="checkbox"/>	Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	Hepatitis B or C	<input type="checkbox"/>	<input type="checkbox"/>	Rheumatic Fever	<input type="checkbox"/>	<input type="checkbox"/>
Anaphylaxis	<input type="checkbox"/>	<input type="checkbox"/>	Drug Addiction	<input type="checkbox"/>	<input type="checkbox"/>	Herpes	<input type="checkbox"/>	<input type="checkbox"/>	Rheumatism	<input type="checkbox"/>	<input type="checkbox"/>
Anemia	<input type="checkbox"/>	<input type="checkbox"/>	Emphysema	<input type="checkbox"/>	<input type="checkbox"/>	High Cholesterol	<input type="checkbox"/>	<input type="checkbox"/>	Scarlet Fever	<input type="checkbox"/>	<input type="checkbox"/>
Angina	<input type="checkbox"/>	<input type="checkbox"/>	Epilepsy/Seizures	<input type="checkbox"/>	<input type="checkbox"/>	High Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	Shingles	<input type="checkbox"/>	<input type="checkbox"/>
Arthritis/Gout	<input type="checkbox"/>	<input type="checkbox"/>	Excessive Bleeding	<input type="checkbox"/>	<input type="checkbox"/>	Hives or Rash	<input type="checkbox"/>	<input type="checkbox"/>	Sickle Cell Disease	<input type="checkbox"/>	<input type="checkbox"/>
Artificial Heart Valve	<input type="checkbox"/>	<input type="checkbox"/>	Excessive Thirst	<input type="checkbox"/>	<input type="checkbox"/>	Hypoglycemia	<input type="checkbox"/>	<input type="checkbox"/>	Sinus Trouble	<input type="checkbox"/>	<input type="checkbox"/>
Artificial Joint	<input type="checkbox"/>	<input type="checkbox"/>	Fainting Spells/Dizziness	<input type="checkbox"/>	<input type="checkbox"/>	Irregular Heartbeat	<input type="checkbox"/>	<input type="checkbox"/>	Spina Bifida	<input type="checkbox"/>	<input type="checkbox"/>
Asthma	<input type="checkbox"/>	<input type="checkbox"/>	Frequent Cough	<input type="checkbox"/>	<input type="checkbox"/>	Kidney Problems	<input type="checkbox"/>	<input type="checkbox"/>	Stomach Disease	<input type="checkbox"/>	<input type="checkbox"/>
Blood Disease	<input type="checkbox"/>	<input type="checkbox"/>	Frequent Diarrhea	<input type="checkbox"/>	<input type="checkbox"/>	Leukemia	<input type="checkbox"/>	<input type="checkbox"/>	Stroke	<input type="checkbox"/>	<input type="checkbox"/>
Blood Transfusion	<input type="checkbox"/>	<input type="checkbox"/>	Frequent Headaches	<input type="checkbox"/>	<input type="checkbox"/>	Liver Disease	<input type="checkbox"/>	<input type="checkbox"/>	Swelling of Limbs	<input type="checkbox"/>	<input type="checkbox"/>
Breathing Problem	<input type="checkbox"/>	<input type="checkbox"/>	Genital Herpes	<input type="checkbox"/>	<input type="checkbox"/>	Low Blood Pressure	<input type="checkbox"/>	<input type="checkbox"/>	Thyroid Disease	<input type="checkbox"/>	<input type="checkbox"/>
Bruise Easily	<input type="checkbox"/>	<input type="checkbox"/>	Glaucoma	<input type="checkbox"/>	<input type="checkbox"/>	Lung Disease	<input type="checkbox"/>	<input type="checkbox"/>	Tonsillitis	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>	Hay Fever	<input type="checkbox"/>	<input type="checkbox"/>	Mitral Valve Prolapse	<input type="checkbox"/>	<input type="checkbox"/>	Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>
Chemotherapy	<input type="checkbox"/>	<input type="checkbox"/>	Heart Attack/Failure	<input type="checkbox"/>	<input type="checkbox"/>	Pain in Jaw Joints	<input type="checkbox"/>	<input type="checkbox"/>	Tumors or Growths	<input type="checkbox"/>	<input type="checkbox"/>
Chest Pains	<input type="checkbox"/>	<input type="checkbox"/>	Heart Murmur	<input type="checkbox"/>	<input type="checkbox"/>	Parathyroid Disease	<input type="checkbox"/>	<input type="checkbox"/>	Ulcers	<input type="checkbox"/>	<input type="checkbox"/>
Cold Sores	<input type="checkbox"/>	<input type="checkbox"/>	Heart Pace Maker	<input type="checkbox"/>	<input type="checkbox"/>	Psychiatric Care	<input type="checkbox"/>	<input type="checkbox"/>	Venereal Disease	<input type="checkbox"/>	<input type="checkbox"/>
Congenital Heart Defect	<input type="checkbox"/>	<input type="checkbox"/>	Heart Trouble/Disease	<input type="checkbox"/>	<input type="checkbox"/>	Radiation Treatments	<input type="checkbox"/>	<input type="checkbox"/>	Yellow Jaundice	<input type="checkbox"/>	<input type="checkbox"/>
Convulsions	<input type="checkbox"/>	<input type="checkbox"/>	Hemophilia	<input type="checkbox"/>	<input type="checkbox"/>	Recent Weight Loss	<input type="checkbox"/>	<input type="checkbox"/>	<b>DR. INITIAL:</b> _____		

**Patient Responsible for Fees & Assignment of Insurance Benefits:** I understand that responsibility for payment for Dental Services provided in this office for myself or my dependent is mine. Unless prior special arrangements are made, accounts are to be paid on the date which services are provided. I hereby authorize that the payments from any insurance company due me be paid directly to this office. In the event of default in my payment, patient or party responsible for fees agrees to pay any and all cost of suit, collection and attorney's fees.

**Responsible Party Signature:** \_\_\_\_\_ Relationship \_\_\_\_\_ Date \_\_\_\_\_

**I CERTIFY THAT THE ABOVE INFORMATION IS COMPLETE AND ACCURATE** \_\_\_\_\_

**Signature of Patient or Guardian** \_\_\_\_\_ Relationship \_\_\_\_\_ Date \_\_\_\_\_



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## Our Office Policy

### General

Thank you for choosing our practice as your dental care provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered a part of your treatment. The following is a statement of our Financial Policy, which we require you to read, and sign prior to treatment. All patients must complete our information and insurance form before seeing the doctor. **FULL PAYMENT IS DUE AT TIME OF SERVICE. UNLESS PAYMENT ARRANGEMENTS HAVE BEEN MADE PRIOR TO APPOINTMENT.**

**We accept Cash, Checks, Visa, MasterCard and Care Credit.**

### Regarding Insurance

**Fees are estimates only**, and are valid for 30 days from the date shown above and are subject to revision. Treatment could be altered if your dental needs change. The patient will be notified of any change(s) in treatment.

### Usual and Customary Rates

Our practice is committed in providing the best treatment for our patients and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates.

### Minor Patients

The adult accompanying a minor and the parents (or guardians of the minor) are responsible for full payment. For unaccompanied minors, non-emergency treatment will be denied unless charges have been pre-authorized to be approved; Visa/MasterCard or payment by cash or check at time of service has been verified.

### Missed Appointments

**Unless canceled, at least 2 business days (Monday-Thursday) in advance, our policy is to charge for missed appointments at the rate of \$50.00 to the full amount of the scheduled visit. Please help us serve you better by keeping scheduled appointments.**

### Consent

I understand and agree to this Financial Policy

**Patient Name** (please print) \_\_\_\_\_

**Patient/Guardian Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

Doctor Signature \_\_\_\_\_ Date \_\_\_\_\_



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**AUTHORIZATION FOR RELEASE OF IDENTIFYING HEALTH INFORMATION**

I authorize the professional office of my dentist to release health information identifying me [Including if applicable, information about HIV infection or AIDS, information about substance Abuse treatment, and information about mental health services] under the following terms and conditions:

- 1. Detailed description of the information to be released: Completed, existing, and proposed dental treatment, Dental x-ray information, Medical history, Treatment referral information, Insurance authorization and benefit breakdown, Account information, such as balances due, amounts paid, and insurance coverage
- 2. To whom may the information be released: Professional associates, partners and referring doctors, third party billing entities and insurance carriers
- 3. The purpose(s) for the release (if the authorization is initiated by the individual, it is permissible to state "at the request of the individual" as the purpose, if desired by the individual): To enable dental services to be provided
- 4. Expiration date or event relating to the individual or purpose for the release: Term shall end upon termination of professional-patient relationship.

5. Restrictions on disclosure of my PHI as follows:  
It is completely your decision whether or not to sign this authorization form. We cannot refuse to treat you if you choose not to sign this authorization.  
If you sign this authorization, you can revoke it later. The only exception to your right to revoke is if we have already acted in reliance upon the authorization. If you want to revoke your authorization, send us a written or electronic note telling us that your authorization is revoked.

Send this note to the office contact person listed at the top of this form.  
When your health information is disclosed as provided in this authorization, the recipient often has no legal duty to protect its confidentiality. In many cases, the recipient may re-disclose the information as he/she wishes. Sometimes, state or federal law changes this possibility.

I HAVE READ AND UNDERSTAND THIS FORM. I AM SIGNING IT VOLUNTARILY. I AUTHORIZE THE DISCLOSURE OF MY HEALTH INFORMATION AS DESCRIBED IN THIS FORM.

Patient Name (please print): \_\_\_\_\_

Patient or Guardian/representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Doctor Signature: \_\_\_\_\_ Date: \_\_\_\_\_